



Customer Complaint Form

Order ID:	<input type="text"/>	Date and time of the report:	<input type="text"/>
Product(s) name(s):	<input type="text"/> <input type="text"/> <input type="text"/>	Date and time of delivery:	<input type="text"/>
First name and last name:	<input type="text"/>	Consignment number:	<input type="text"/>
Shipment delivery address			
Street and No:	<input type="text"/>		
City and ZIP code:	<input type="text"/>		
Country:	<input type="text"/>		
Contact			
e-mail:	<input type="text"/>		
phone:	<input type="text"/>		

Type of damage:

- disappearance
- outer packaging damage
- collector's box damage
- missing content
- damaged content
- other (*what*)

Customer comments regarding damage:

Has the damage report been signed at the courier?*

- Yes
- No

***Attach the scan or photograph.**

**** Please be sure to attach photos of the damage:**

1. Pictures of each side of the package with a visible consingment number and label.
2. Photos of the visible damage of the goods.
3. Photos of the package from the outside.